Quality in Sport Coaching Model (QSCM)
A diagnostic, developmental and quality assurance tool for use by different sports and federations

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Agenda

- Introduction

- Workslop – Testing the QSCM-Tool

- Evaluation/ Feedback

What is the QSCM?

- The QSCM is a user-friendly Model and accociated self-assessment tool (SAT) to enable an individualised process of self-reflection, evaluation and self-assessment of coach education, development, deployment and employent programs at national or international level

Why do we need a QSCM-Tool?

- Increasing recognition that sport coaching cannot be solely developed through formal education programmes.

- Look at the development of coaching in a more systemic way

- Taking account of wider sporting and societal objectives

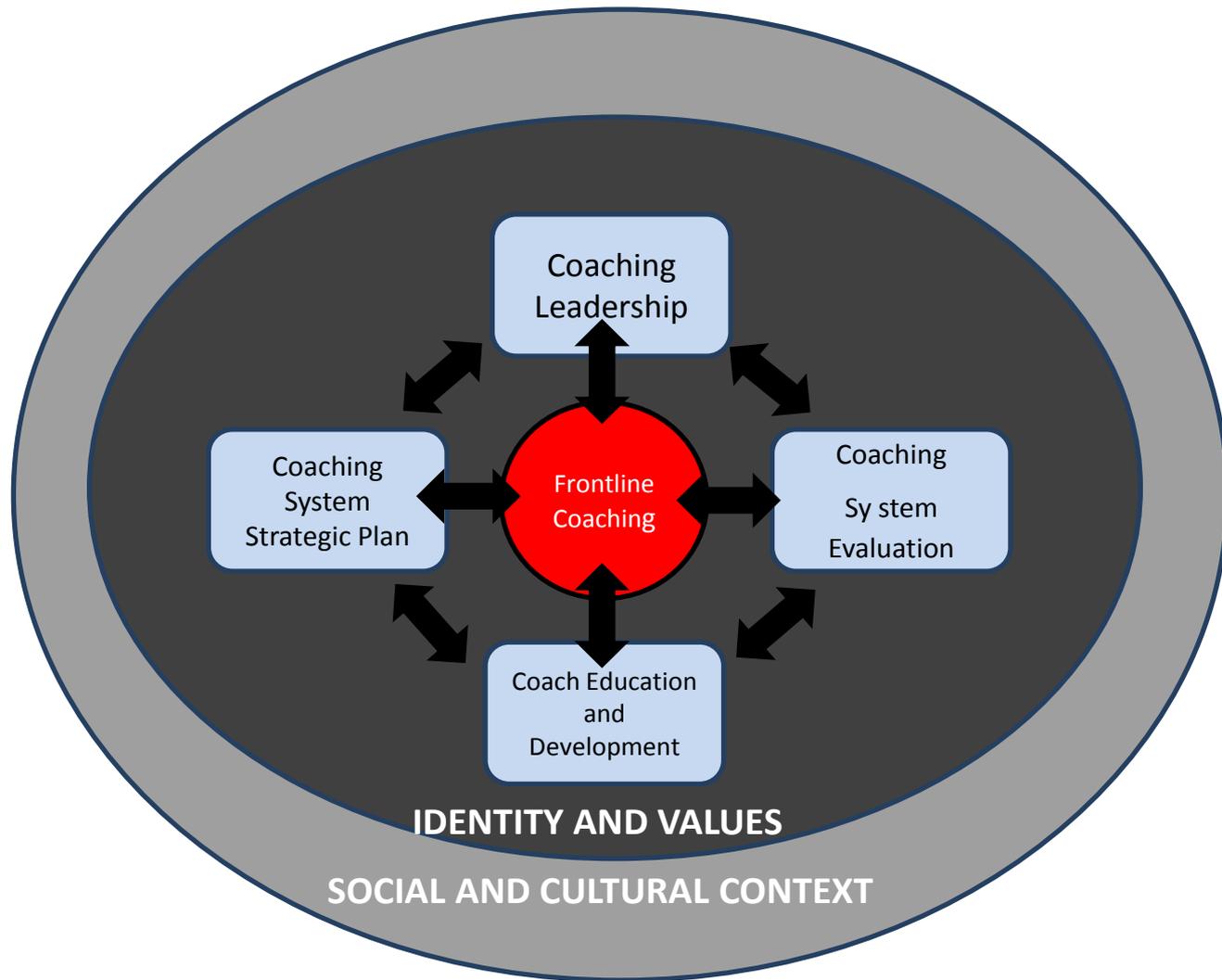- Need to more clearly define the roles and responsibilities of stakeholders.

Who developed the QSCM-Tool

- The recognition of the systemic nature of coaching and the development of coaches prompted ICCE to establish the Quality in Sport Coaching (QSC) Workgroup.

- The QSC Workgroup has actually eight members: Adrian Bürgi (SUI), Cyndie Flett (CAN), Desiree Vardhan (SA), Klaus Oltmanns (GER), Jan Minkhorst (NL), Shlomo Sabia (ISR), Antero Wallinius-Rinne and Brynjar Saua (NOR)

Mission of the QSC-Group

- To support coaching organizations to be able to evaluate, benchmark and optimize the quality and impact of their coaching systems by…
  - Developing diagnostic, developmental and quality assurance tools for the various areas of the coaching system
  - Providing relevant, suitable and evidence-based examples of quality assurance
  - Linking quality assurance issues into the International Sport Coaching Framework

The Quality in Sport Coaching Model

The Components of the SAT

Key Areas

Critical Success Factors

Key Questions

Step 1
- Understand the QSCM approach, by reading the document to know what is expected.

Step 2
- Type in your Organizations name and select from the drop down list the type of Organization.
- Based upon the type of Organization selected **BLUE** cells appear along left side of sheet to highlight critical success factors that are recommended as the most important for your Organization to consider during this self evaluatiion. Feel free to review and consider the success factors not highlight if you wish.

Step 3
- Indicate the status of each BLUE highlighted critical success factor by selecting from the drop down list in the column marked Status.
- Indicate how that critical success factor is trending in your Organization by selecting the appropriate option from the drop down list in the column marked Trend.

Step 4
- When you have indicated YES in the status of a critical success factor, list in point form actions taken or products developed to reflect a YES status.
- When you have indicated NO in the status of a critical success factor, reflect on the critical success fact, the Action Examples in the tab below, and where they exist your confirmed actions and identify ideas for how to improve on that critical success factor.

Step 5
- Indicate the degree to which that critical success factor is a priority for your Organization in the present.
- Utilize the Notes cells to track any additional information that will assist you in future planning or implementation.

Step 6
- Prioritize your goals and your actions.
- Define your proces to reach the goals.
- Define the steps and your subgoals
- Put your steps in a timeschedule

Further Development and Research

- March 2013 - Streamlining of the QSCM-SAT and testing as a self evaluation tool (VodC-Conference).

- Results will be integrated in the research design of the peer reviewed validation and the EFQM - QICM validation

- May/June 2013 - EFQM - QICM Validation

- June - December 2013 - Validation of the Model and writing of a peer reviewed article

- September - December 2013 - Aligning with ISCF and production of the self evaluation tool. How will the QSCM be referenced in the Version 1.2 of the ISCF?